Thank you for your purchase of this WHYNTER product. Please read this Instruction Manual carefully before using product to ensure proper use. Keep this manual in a safe place for future reference.
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APPLIANCE SAFETY

Your safety and the safety of others are very important to us.

To reduce the risk of fire, electrical shock, or injury when using your appliance, follow these basic precautions

This is the Safety Alert Symbol. This symbol alerts you to potential hazards that may result in serious injury. All safety messages will follow the Safety Alert Symbol and either the words “DANGER” or “WARNING”.

DANGER

Danger means that failure to heed this safety statement may result in severe injury or death.

WARNING

Warning means that failure to heed this safety statement may result in extensive product damage, serious injury, or death.

CAUTION

Caution means that failure to heed this safety statement may result in minor or moderate injury, or property or equipment damage.

All safety messages will alert you to know what the potential hazard is, tell you how to reduce the chance of injury, and let you know what can happen if the instructions are not followed.

IMPORTANT SAFE GUIDES

Before the appliance is used, it must be properly positioned and installed as described in this manual, please read the manual carefully. To reduce the risk of fire, electrical shock or injury when using the appliance, follow basic precaution, including the following:

DANGER

- Plug into a grounded 3-prong outlet, do not remove grounding prong, do not use an adapter, and do not use an extension cord.
- Do not use if the power supply cord is damaged. If damaged, it must be replaced by a qualified electrician.
- It is recommended that a separate circuit, serving only your appliance be provided. Use receptacles that cannot be turned off by a switch or pull chain.
- Never clean appliance parts with flammable fluids or harsh chemicals. These fumes can create a fire hazard or explosion.
• Do not store or use gasoline or other flammable vapors and liquids in the vicinity of the appliance or any other appliance.
• Before proceeding with cleaning and maintenance operations, make sure to unplug the appliance.
• Do not connect or disconnect the electric plug with wet hands.
• Do not attempt to repair or replace any part of your appliance unless it is specifically recommended in this manual. All other servicing should be referred to a qualified technician.
• This appliance is CFC- and HFC-free and contains small quantities of Isobutane (R600a) which is environ-mentally friendly, but flammable. It does not damage the ozone layer, nor does it increase the greenhouse effect. Care must be taken during transportation and setting up of the appliance that no parts of the cooling system are damaged. Leaking coolant can ignite and may damage the eyes. In the event of leakage:
  - Avoid open flames and anything which creates a spark
  - Disconnect from the mains
  - Air the room in which the appliance is located for several minutes and contact the Service Department for advice

FOLLOW WARNING CALL OUTS BELOW ONLY WHEN APPLICABLE TO YOUR MODEL
• Use two or more people to move and install the appliance. Failure to do so can result in injury.
• To ensure proper ventilation for your appliance, the front of the appliance must be completely unobstructed. Choose a well-ventilated area with temperatures above 60°F (16°C) and below 90°F (32°C). This appliance must be installed in an area protected from the element, such as wind, rain, water spray or drips.
• The appliance should not be located next to ovens, grills or other sources of high heat.
• The appliance must be installed with all electrical, water and drain connections in accordance with state and local codes.
• The fuse (or circuit breaker) size should be 15 amperes.
• It is important for the appliance to be leveled in order to work properly. For a stable installation, make sure the appliance is placed on a flat, level and solid surface.
• Ensure that the surface on which the appliance is placed is strong enough to hold the appliance and the items stored inside.
• This appliance is not intended for use by young children or physically-challenged persons without supervision/assistance. Young children must be supervised to ensure safety around this or any appliance.
• Do not use solvent-based cleaning agents of abrasives on the interior. These cleaners may damage or discolor the interior.
• Keep fingers out of the “pinch point” areas. Clearance between the doors and between the doors and cabinet are necessarily small. Be careful closing doors when children are in the area.
• This wine refrigerator is designed to store wine bottles. If food is stored inside, ensure that there is sufficient airflow between items. Please note that the temperature range for this cooler is optimized for wine and beverage storage. Perishable food items may require a different storage environment.
• Do not place hot food or beverages into the appliance.
• Close the cooler door immediately after putting in any items to keep the internal temperature relatively constant.
• Avoid placing any objects on top of the appliance.
• This is an electrical appliance, to avoid injury from electrical shock do not operate the unit with wet hands, while standing on a wet surface or while standing in water. Do not use outdoors or in wet conditions.
• When positioning or moving the appliance, ensure that it is not turned upside down or unlevelled greater than 45°
• Never pull the cord to disconnect it from the outlet. Grasp the plug and pull it from the outlet.
• Never lift, carry or drag the appliance by the power cord.
• This appliance is designed for household, non-commercial use only. Any other use will void the warranty.
• Do not plug into the power outlet before set up is completed.
• Do not move this appliance without emptying it and securing the door in a closed position.
PARTS & FEATURES

Model BWR-281DZ

1. DOOR
2. CONTROL PANEL
3. STAINLESS STEEL HANDLE
4. SHELVES

Model BWR-461DZ

5. BOTTOM GRILLE
6. LEVELING LEGS
7. SECURITY LOCK
8. CABINET
PRODUCT FEATURES

- Capacity: 28 standard 750ml wine bottle capacity for BWR-281DZ
  Upper Zone Capacity: 10 bottles
  Lower Zone Capacity: 18 bottles
- Capacity: 46 standard 750ml wine bottle capacity for BWR-461DZ
  Upper Zone Capacity: 16 bottles
  Lower Zone Capacity: 30 bottles
- Dual zones for storing different wine varietals
- Stainless steel glass door with sleek black cabinet
- Luxurious curved handlebar
- Open-door and malfunction warning system
- Temperature memory function
- Sabbath mode function
- Tempered double-pane gray-smoked glass for enhanced UV protection
- Adjustable thermostat for both zones
- Soft white LED Interior Light with Function mode and Showcase mode
- Powerful fan-circulated compressor cooling
- Reversible door swing
- Fahrenheit and Celsius degree optional temperature indicators
- 5 removable sliding shelves for BWR-281DZ
  5 pull-out roller shelves for BWR-461DZ
- Environmentally friendly refrigerant

TECHNICAL DATA

<table>
<thead>
<tr>
<th>MODEL</th>
<th>BWR-281DZ</th>
<th>BWR-461DZ</th>
</tr>
</thead>
<tbody>
<tr>
<td>Capacity</td>
<td>28 standard wine bottles</td>
<td>46 standard wine bottles</td>
</tr>
<tr>
<td>Voltage</td>
<td>115V/60Hz</td>
<td>115V/60Hz</td>
</tr>
<tr>
<td>Current</td>
<td>1.0A</td>
<td>1.0A</td>
</tr>
<tr>
<td>Input Power</td>
<td>100 Watts</td>
<td>100 Watts</td>
</tr>
<tr>
<td>Power Consumption</td>
<td>1.05 kWh/24h</td>
<td>1.15 kWh/24h</td>
</tr>
<tr>
<td>Temperature Control Range</td>
<td>Upper Zone : 41ºF-50ºF/5ºC-10ºC  Lower Zone : 50ºF-72ºF/10ºC-22ºC</td>
<td>Upper Zone : 41ºF-50ºF/5ºC-10ºC  Lower Zone : 50ºF-72ºF/10ºC-22ºC</td>
</tr>
<tr>
<td>Net Weight</td>
<td>77 lbs</td>
<td>104 lbs</td>
</tr>
<tr>
<td>Gross Weight</td>
<td>82 lbs</td>
<td>112 lbs</td>
</tr>
<tr>
<td>Unit Dimensions</td>
<td>34&quot;H x 15&quot;W x 24&quot;D (Add 2&quot; in depth with handle installed)</td>
<td>34&quot;H x 24&quot;W x 25&quot;D (Add 2&quot; in depth with handle installed)</td>
</tr>
<tr>
<td>Packaging Dimensions</td>
<td>39&quot;H x 17&quot;W x 27&quot;D</td>
<td>40&quot;H x 27&quot; W x 27&quot;D</td>
</tr>
</tbody>
</table>
IMPORTANT SAFETY INSTRUCTIONS

WARNING

To reduce the risk of fire, electrical shock, or injury when using your appliance, follow these basic precautions:

- Read all instructions before using the appliance.
- **DANGER or WARNING:** An empty cooler can be a hazardous for children or small pets. If disposing of the cooler, remove gasket seals, latches, lids or the entire door from your unused appliance, or take other action to ensure the cooler is harmless.
- Never allow children to operate, play with, or crawl inside the appliance.
- Never clean appliance parts with flammable fluids or harsh chemicals. The fumes can create a fire hazard or explosion.
- Do not store or use gasoline or any other flammable vapors and liquids in the vicinity of this or any other appliance. The fumes can create a fire hazard or explosion.

INSTALLATION INSTRUCTIONS

BEFORE USING YOUR APPLIANCE

- Remove the exterior and interior packing.
- Before connecting the appliance to the power source, let it stand upright for approximately 2 hours. This will reduce the possibility of a malfunction in the cooling system from handling during transportation.
- Clean the interior surface with lukewarm water using a soft cloth.
- Install the handle on the door.

INSTALLATION OF YOUR APPLIANCE

- The appliance is designed for built-in, recessed or free standing installation.
- **WARNING:** Do not store or install the appliance outdoors.
- **CAUTION:** This appliance is designed for storing and cooling wines. Do not store perishable food, medicine or other medical products.
- Place your appliance on a hard and level floor that is strong enough to support it when it is fully loaded.
- We do not recommend installing the appliance on carpet.
- To level your appliance, adjust the leveling legs at the bottom of the appliance if needed.
- For free standing installation, 5 inches (127mm) of space between the back and sides of the appliance are suggested, which allows the proper air circulation to cool the compressor and condenser. Even for built-in installation, it is a must to keep a ¼” (6.35mm) space on each side and at the top. And the air vent at the front of the appliance must never be covered or blocked in any way.
- **NOTE:** Do NOT install the appliance near an oven or other heating source. Direct sunlight may affect the acrylic coating and heat sources may increase electrical consumption. For best performance, do not install the appliance behind a cabinet door or block the base grille.
- Avoid locating the appliance in area that may be exposed to excessive moisture.
- Plug in the appliance into an exclusive, grounded wall power outlet. Do not under any circumstances cut or remove the third (ground) prong from the power cord. Any questions concerning power and/or grounding should be directed toward a qualified electrician or an authorized service center.
**BUILT-IN CABINET INSTRUCTIONS**
These appliances are designed for both built-in and free standing installation. For built-in installation, ensure proper service access and ventilation, allow at least ¼” (6.35mm) space on each side and at the top.

<table>
<thead>
<tr>
<th>Cabinet Opening Dimensions (min.)</th>
<th>BWR-281DZ</th>
<th>BWR-461DZ</th>
</tr>
</thead>
<tbody>
<tr>
<td>Width</td>
<td>15.5”</td>
<td>24.5”</td>
</tr>
<tr>
<td>Depth</td>
<td>23.5” + 2” handle</td>
<td>24.5” + 2” handle</td>
</tr>
<tr>
<td>Height</td>
<td>34.5”</td>
<td>34.5”</td>
</tr>
</tbody>
</table>

**ELECTRICAL CONNECTION**

⚠️ **WARNING**
Improper use of the grounded plug can result in the risk of electrical shock. If the power cord is damaged, have it replaced by a qualified electrician or an authorized service center.

This appliance requires a standard 115/120 Volt AC ~/60Hz electrical ground outlet with three-prong. Have the wall outlet and circuit checked by a qualified electrician to make sure the outlet is properly grounded. The cord should be secured behind the appliance and not left exposed or dangling to prevent accidental injury.

The appliance should always be plugged into its own individual electrical outlet which has a voltage rating that matches the rating label on the appliance. This provides the best performance and also prevent overloading house wiring circuits that could cause a fire hazard from overheated. Never unplug the appliance by pulling the power cord. Always grip the plug firmly and pull straight out from the receptacle. Repair or replace immediately all power cords that have become frayed or otherwise damaged. Do not use a cord that shows cracks or abrasion damage along its length or at either end. When moving the appliance, be careful not to damage the power cord.

**EXTENSION CORD**
Because of potential safety hazards, it is strongly recommended that you do not use an extension cord with this appliance. However, if you must use an extension cord it is absolutely necessary that it be a UL/CUL-Listed, 3-wire grounding type appliance extension cord having a grounding type plug and outlet and that the electrical rating of the cord be 115 volts and at least 10 amperes.

**INSTALLING STAINLESS STEEL HANDLES**
This appliance includes stainless steel handles that are not required to operate this appliance. To install the handles please follow the below instructions:

1. The gaskets(#1) are easily displaced by hand, no tools are necessary.

2. Use a flat-head screwdriver to remove the two pre-installed decorative plugs from the back of doors. **Note: Some wine refrigerators have no decorative plugs.**

3. Install the handle(#4) tightly as shown with two screws(#3) and flat washers(#2) provided. (DO NOT over tighten as this will cause damage to the handles and stainless steel door frame(#5).

4. Replace the door gaskets to its original position.
REVERSING THE DOOR SWING OF YOUR APPLIANCE

This appliance has the capability of the door opening from either the left or right side. The appliance is delivered to you with the door opening from the left side. Should you desire to reverse the opening direction, please follow the following reversal instructions.

1. Remove the bottom hinge (2) by unscrewing the four lock screws (1). Be careful to hold the door firmly after removing the screws. (Fig. 1)
2. Gently pull down to remove the door from the right top hinge and place it on a padded surface to avoid the risk of damage. Then remove the right top hinge (7). (Fig. 2 & 3)
3. Unscrew and transfer pins (4) and (3) of the hinge plate to the opposite side. (Fig. 1)
4. Pop out the cover caps on the left side of cabinet and use them to cover the screw holes on the right hand side.
5. Screw the alternative left top hinge (8), included in the fittings, on the left hand side of cabinet. (Fig. 3).
6. Relocate the door to the designated position. Then screw the bottom hinge assembly on the left designated position and tighten it after the door is leveled. (Fig. 1)
7. Remove the handle from the left side of the door and install it on the right side.
OPERATING YOUR APPLIANCE

It is recommended you install the appliance in a place where the ambient temperature is between 72°- 78°F / 23°-26°C. If the ambient temperature is above or below recommended temperatures, the performance may be affected. For example, placing your appliance in extreme cold or hot conditions may cause interior temperatures to fluctuate.

RECOMMENDED TEMPERATURE SETTINGS

<table>
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<tr>
<th>Conservation</th>
<th>10 ~ 14°C</th>
<th>49 ~ 57°F</th>
</tr>
</thead>
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<tr>
<td>Red Wines</td>
<td>15 ~ 22°C</td>
<td>58 ~ 72°F</td>
</tr>
<tr>
<td>Dry/White Wines</td>
<td>9 ~ 14°C</td>
<td>48 ~ 57°F</td>
</tr>
<tr>
<td>Rose Wines</td>
<td>10 ~ 11°C</td>
<td>49 ~ 51°F</td>
</tr>
<tr>
<td>Sparkling Wines</td>
<td>5 ~ 8°C</td>
<td>40 ~ 47°F</td>
</tr>
</tbody>
</table>

Whether your wine cooler can reach the actual set temperature depends on the ambient environmental conditions, such as temperature and humidity.

CONTROLS

- **POWER**
  To turn the appliance on/off, press and hold the key for 5 seconds. Pressing the key once can switch off the audible alarm when the alarm is on.

- **UP**
  To increase (warm) the set temperature by 1°C or 1°F.

- **DOWN**
  To decrease (cool) the set temperature by 1°C or 1°F.

- **LIGHT**
  Used to turn the internal light on/off.

- **DISPLAY**
  is for UPPER temperature zone and is for LOWER temperature zone.

°F/°C SELECTOR

Select the temperature display setting in Fahrenheit or Celsius degree. To change the temperature from Fahrenheit to Celsius or from Celsius to Fahrenheit, press and hold the LIGHT key for 5 seconds.
NOTE:
- If the appliance is unplugged, encounter power interruption, or turned off, you must wait 3 to 5 minutes before restarting the appliance. If attempted to restart before this time delay, the appliance will not start.
- When the appliance is used for the first time or restarted after having been shut off for a long time, there could be a few degrees variance between the temperature you select and the one indicated on the display. This is normal and it is due to the length of the inactivation time.

SETTING THE TEMPERATURE CONTROL
- During normal operation, the temperature display on the control panel shows the temperature inside the appliance.
- The unit has two separate temperature zones. The temperature range of the UPPER zone is between 41°F and 50°F (5°C and 10°C) and the LOWER ZONE is between 50°F and 72°F (10°C and 22°C).
- When the unit is plugged in for the first time, the unit will power up automatically to the preset defaults. The preset temperature for the UPPER temperature zone is 43°F (6°C) and for LOWER temperature zone is 54°F (12°C).
- You can press the left side UP and DOWN keys to control the internal temperature of the UPPER temperature zone and press the right side UP and DOWN keys to control the internal temperature of the LOWER temperature zone.
- The temperature that you desire to set will increase 1ºC or 1ºF if you press the UP key once and will decrease 1ºC or 1ºF if you press the DOWN key once. The display flashes while you make the setting.
- After the temperature has been set, the display will flash four times before it shows the current internal temperature of the particular temperature zone.
- To view the set temperature at any time, press the UP or DOWN key, the set temperature will temporarily flash in the display for 5 seconds. Then the display shows the current internal temperature again.

TEMPERATURE MEMORY FUNCTION
In the event of a power interruption (power surge, breaker switch, etc.), the unit can remember the previous temperature settings. When the power has restored, the temperature display will show the current cabinet temperature.

DOOR ALARM
If the door has been left open for more than 60 seconds, the alarm will sound. The alarm will stop by closing the door.

TEMPERATURE ALARM
An alarm will sound if the temperature in one of the zones rises or falls outside the temperature range for more than an hour. The zone’s relevant temperature display will flash at the same time.

INTERIOR LIGHT
The interior light makes it easy to view your wine labels and enhances the display of your collection. Pressing the LIGHT key toggles between 2 modes of operation for the internal lights: Functional (default) mode and Showcase mode. If you are in functional (default) mode, the lights will turn on only when the door is open. If you are in Showcase mode, the lights will be on whether or not the door is open.

DYNAMIC CLIMATE / SILENT MODE
In the Dynamic Cooling mode, the interior fan cycles on and off to circulate the inside air evenly even the set temperature is reached. This will create a continuous climate inside the cabinet so you can store all your wine
under exactly the same excellent conditions. In the Silent mode, the interior fan stops working when the set temperature is reached.

Dynamic Climate mode is the default preset mode which creates low noise. To change to Silent mode, press and hold the UP key for approximately five seconds. The wine refrigerator will beep three times to confirm silent mode is on. To change back to Dynamic Climate mode, press and hold the DOWN key for approximately five seconds. The wine refrigerator will beep five times to confirm Dynamic Climate mode is on.

**SABBATH MODE**
Sabbath mode is available for the observance of certain religious holidays. This mode turns off the displays, interior light and audible alarms and prevents them from turning on again. Normal cooling operations will still take place. To initiate Sabbath mode, press and hold the POWER and LIGHT keys at the same time for at least 5 seconds. The indicator light will flash four times and confirm the Sabbath mode is ON. Sabbath mode can be exited by repeating the above process. The Sabbath Mode will automatically exit after 96 hours.

**NORMAL SOUNDS**
The unit is cooled by a compressor. The compressor pumps coolant through the cooling system, producing operating noise. Even when the compressor cuts out, noises caused by changes in temperature and pressure are unavoidable. Operating noise will be most audible immediately after the compressor comes on. It becomes quieter as the operating period continues. The following noises are normal and occur from time to time:
- Gurgling sound, caused by the refrigerant flowing through the appliance’s coils,
- Humming noise made by the compressor. This noise can get louder for brief periods when the motor is switching on.
- Cracking/popping sounds, resulting from the materials contraction and expansion due to temperature variations,
- Fan operating sound, to circulate the air within the wine cabinet.
- Unusual noise is normally the result of improper installation.
- Where the unit is installed in open-plan kitchen or in partition walls, the level of operating noise will be heard more acutely. However, this is due to the surrounding architecture and not to the unit.

**NOTE:** An individual’s perception of noise is directly linked to the environment in which the unit is located, as well the specific type of models. Our appliances are in line with international standards for such appliance and in line with the latest technical developments. Please remember that the noise of the compressor and the coolant circulating in the system is unavoidable.

**DEFROSTING AND VENTILATION**
Your wine refrigerator is designed with an automatic defrost system. During off-cycle, the evaporator behind the rear wall of the unit defrosts automatically. Condensation is collected in the drain at the back of the unit and flows through the drainage hole into the drip tray above the compressor. The heat is transferred from compressor and evaporates any condensation that has collected in the drip tray. Part of the remaining water within the wine refrigerator is collected for humidity purposes.

**NOTE:** Frost may accumulate on the evaporator if the unit is repeatedly opened in a high heat or high humidity location. If this frost pattern does not clear within 24 hours, your unit will require manual defrosting.
**STORAGE**
Wine bottles may differ in size and dimensions so the actual number of bottles can be stored may vary. The 28 or 46 bottle capacities are approximate maximums when storing traditional Bordeaux 750 ML bottles and includes bulk storage.

**BWR-281DZ**

![Diagram of BWR-281DZ](image)

*total 28 bottles (max)*

**BWR-461DZ**

![Diagram of BWR-461DZ](image)

*total 46 bottles (max)*

**DOOR LOCK**
The appliance is provided with a lock and key combination. The keys are located inside the plastic bag that holds the User Manual. Insert the key into the lock and turn it counterclockwise to unlock the door. To lock the door do the reverse operation making sure metal pin is engaged completely. Remove the key and place it in a secure place.
**WINE SHELVES**

**BWR-281DZ**

This appliance is equipped with 5 removable shelves. To prevent damage to the door gasket, make sure the door is opened completely before pulling the shelves out.

- For easy access of the wine bottles, you must pull the shelves approximately ⅛ out of the railing.
- When removing the shelves out of the railing, make sure to remove all items first.
- To remove the shelves, pull the shelf forward until the notch aligns with the plastic post (approximately half way forward) on each side of the shelf track.
- Lift the shelf until both notches pass through the posts.
- Continue to pull the shelf forward until it is completely removed from the inner compartment.
WINE SHELVES

BWR-461DZ
This appliance is equipped with 5 pull-out roller shelves, which you can move the wooden roller shelves in and out smoothly without worrying about pulling the whole shelf out.

- To prevent damage to the door gasket, make sure the door is opened completely before pulling the shelves out.
- For easy access of the wine bottles, you must pull the shelves approximately ⅓ out of the railing.
- When removing the shelves out of the railing, make sure to remove all items first.
- To remove the shelves, pull the shelf forward until the notch aligns with the plastic post (approximately half way forward) on each side of the shelf track.
- Lift the shelf until both notches pass through the posts.
- Continue to pull the shelf forward until it is completely removed from the inner compartment.

- To install the wooden shelves on to the rollers, align the shelves back to the plastic posts. Make sure that the pre-drilled holes underneath the wooden shelves line up with the metal notches on the rollers. Once fitted, slide in the shelves to cabinet.
CARE AND MAINTENANCE

CLEANING YOUR APPLIANCE
- Turn off the power, unplug the appliance, and remove all items including shelves.
- Wipe the interior with a warm water and baking soda solution. The solution should be about 2 tablespoons of baking soda to one quart of water.
- Wipe the shelves with a mild detergent solution.
- Wipe the outside cabinet with warm water and mild liquid detergent.
- Do not use steel wool or steel brush on the stainless steel. These will erode the stainless steel and rusting may occur.

CAUTION: Failure to unplug the appliance could result in electrical shock or personal injury.

PREMISES POWER FAILURE
- In the event of a power interruption, all previous temperature settings are automatically memorized. If power is interrupted (power surge, breaker switch, etc.) and then powered up again, the unit will operate with the last temperature set-point.
- Most power failures are corrected within a few hours and should not affect the temperature of your appliance if you minimize the number of times the door is opened. If the power is going to be out for an extended period of time, you need to take the proper steps to protect your contents.

VACATION TIME
- Short vacations: Leave the appliance operating during vacations of less than two days
- Long vacations: If the appliance will not be used for an extended period, remove all items and turn off the appliance. Clean and dry the interior thoroughly.

MOVING YOUR APPLIANCE
- Remove all items inside the appliance.
- Securely tape down (we recommend using painter’s tape) all loose items (shelves) inside your appliance.
- Turn the adjustable leg up to the base to avoid damage.
- Tape (we recommend using painter's tape) the door shut.
- Be sure the appliance stays secure in the upright position during transportation and protect the exterior of appliance with a blanket, or similar item.

ENERGY SAVING TIPS
- The appliance should be located in the coolest area of the room, away from heat producing appliances, and out of any direct sunlight.
- Ensure that the appliance is adequately ventilated. Never obstruct the air vents.
- Close the door tightly and do not open the appliance too frequently or for a long period of time.
- Store the content in an organized way
- Do not over-fill the appliance to allow the air to circulate
# TROUBLESHOOTING GUIDE

Most common problems can be resolved by referring to the troubleshooting suggestions listed below.

<table>
<thead>
<tr>
<th>PROBLEM</th>
<th>POSSIBLE CAUSE</th>
<th>SOLUTIONS</th>
</tr>
</thead>
<tbody>
<tr>
<td>The appliance does not operate.</td>
<td>• There is a power failure.</td>
<td>• Ensure the appliance is plugged in and the power outlet has power.</td>
</tr>
<tr>
<td></td>
<td>• The appliance is not plugged in.</td>
<td>• Replace the broken fuse or reset the breaker.</td>
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<tr>
<td></td>
<td>• A house fuse has blown or the circuit breaker is tripped.</td>
<td></td>
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<tr>
<td>The appliance is not cold enough.</td>
<td>• The set temperature too high.</td>
<td>• Adjust the set temperature</td>
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<tr>
<td></td>
<td>• The appliance is placed too close to a heat source.</td>
<td>• Keep the appliance away from sunshine or other heat sources.</td>
</tr>
<tr>
<td></td>
<td>• The door is opened too often.</td>
<td>• Close the door tightly and do not open the door too frequently or for a long period of time.</td>
</tr>
<tr>
<td></td>
<td>• The door is not closed completely.</td>
<td>• Ensure the door gasket is not loose.</td>
</tr>
<tr>
<td></td>
<td>• The door gasket does not seal properly.</td>
<td></td>
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<tr>
<td></td>
<td>• The front bottom grille does not have sufficient ventilation.</td>
<td></td>
</tr>
<tr>
<td>The appliance turns on and off frequently.</td>
<td>• The ambient (room) temperature is too low or high.</td>
<td>• Decrease or increase the ambient (room) temperature.</td>
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<tr>
<td></td>
<td>• A large amount of contents has been added to the appliance.</td>
<td>• To minimize internal temperature fluctuation, do not add large amount of contents at once.</td>
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<td></td>
</tr>
<tr>
<td>The appliance makes too much noise.</td>
<td>• The noise may come from the flow of the refrigerant/</td>
<td>• It is normal that as each cooling cycle ends, you may hear rattling or gurgling sounds caused by the flow of refrigerant in the appliance. The high efficiency compressor may make a pulsating or high pitched sound.</td>
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<tr>
<td></td>
<td></td>
<td>• Some popping or cracking noises are normal. They are caused by expansion and contraction of the inside walls due to temperature changes.</td>
</tr>
<tr>
<td></td>
<td>• Contraction and expansion of the inside walls may cause popping and crackling noises.</td>
<td>• Make sure the unit is on a hard and level surface. Do not place the appliance on carpet.</td>
</tr>
<tr>
<td></td>
<td>• The appliance is not level.</td>
<td></td>
</tr>
<tr>
<td>The door does not close properly.</td>
<td>• The appliance is not level.</td>
<td>• Make sure the cooler is on a hard and level surface. Avoid placing the appliance on a carpeted or soft surface.</td>
</tr>
<tr>
<td></td>
<td>• The door was reversed and not properly installed.</td>
<td>• Correctly install the shelves.</td>
</tr>
<tr>
<td></td>
<td>• The shelves are out of position.</td>
<td></td>
</tr>
<tr>
<td>PROBLEM</td>
<td>POSSIBLE CAUSE</td>
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</tbody>
</table>
| Display “E0”, “E1”, “E2”, “E3”, “E4”, “E5” or “E7” | • “E0” indicates the communication error for 3 zone models  
• “E1” or “E2” indicates that the air temperature sensor is failed  
• “E3” or “E4” indicates that the defrost sensor in the evaporator is failed  
• E5 indicates the defrost heater failure  
• E7 indicates the door switch failure | • Call for service |
| The alarm sounds and the temperature display flashes | • Door has been opened for more than 60 seconds  
• The appliance door being opened too often  
• The ventilation opening being covered or too dusty  
• A lengthy interruption to the power supply  
• A large amount of bottles has been added to the unit | • Close the door  
• Do not open the door more often than necessary  
• Clear the obstructions and clean the dust  
• Leave the appliance to work for a while until the set temperature has been reached. |
| The icon “--” is lit up and flashing in the temperature display. | • The display temperature is out of the range | • Only temperatures within the range 16~99°F/9~37°C the appliance can display will be shown. If the temperature is not within this range, the icon “--” will be displayed instead. That is normal |
ONE YEAR LIMITED WARRANTY

This WHYNTER Built-in Wine Refrigerator is warranted, to the original owner within the 48 continental states, for one year from the date of purchase against defects in material and workmanship under normal use and service. Should your WHYNTER wine refrigerator prove defective within one year from the date of purchase, return the defective part or unit, freight prepaid (within two months of purchase; after two months to one year, customer will be responsible for freight cost to Whynter’s service department), along with an explanation of the claim to Whynter LLC. Please package the wine refrigerator carefully in its original packaging material to avoid damage in transit. Please retain the original box and packaging material. Under this warranty, Whynter will repair or replace any parts found defective. This warranty is not transferable. After the expiration of the warranty, the cost of labor and parts will be the responsibility of the original owner of the unit.

THIS WARRANTY DOES NOT COVER:

- Acts of God, such as fire, flood, hurricanes, earthquakes and tornadoes.
- Damage, accidental or otherwise, to the wine refrigerator while in the possession of a consumer not caused by a defect in material or workmanship;
- Damage caused by consumer misuse, tampering, or failure to follow the care and special handling provisions in the instructions.
- Damage to the finish of the case, or other appearance parts caused by wear.
- Damage caused by repairs or alterations to the product by anyone other than authorized by the manufacturer.
- Freight and Insurance cost for the warranty service.

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